

Arizona Corporation Commission Consumer Inquiry and/or Complaint Form

1200 W Washington St – Phx, AZ 85007
(602) 542-4251

Step 1

Before submitting a complaint to the ACC, please visit this website: <http://www.azcc.gov/divisions/utilities/forms/who.asp> to determine if the Commission regulates the service. If the company is regulated, please contact the company first. If you have already contacted your utility company and are not satisfied with its response, please fill out this form, print and mail to the address below.

Step 2

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| YOUR NAME | DATE |
| ADDRESS | PHONE (HOME) |
| CITY, STATE, ZIP | CELL PHONE |
| NAME THAT APPEARS ON THE BILL | ALTERNATE PHONE (DAYTIME) |
| NAME OF THE UTILITY COMPANY | ACCOUNT NUMBER |
| E-MAIL ADDRESS | CHECK HERE TO CONFIRM THAT YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1) |

Step 3

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| PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY: |
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